



SPECTRUM CONTRACT 2024

OUR HOA HAS RECENTLY ENTERED INTO A NEW CONTRACT WITH SPECTRUM!

Under the new contact you will no longer pay for DVR service and your internet speed will increase from 500 MBPS to 1 GBPS download speed.

The following will be included in the new contract:

- TV Package: Spectrum TV* Select Plus, including Entertainment View, Sports View, and Paramount+ with SHOWTIME.
- TV Select Plus: TV Select Plus offers 160+ channels including local broadcast networks,

Music Choice and Regional Sports Networks, Bally Sports, as well as access to over 10,000 On Demand choices, Disney+ Basic and ESPN+.

- Boxes/DVR: XUMO/STB, along with up to 2 regular DVRs or Cloud DVR. There is no additional charge for DVR service for up to 2 boxes.
- Internet: Advanced Community Wi-Fi Gig + one modem and wireless router per unit.
- COMMON AREAS: All 54 pools will have updated internet coverage!

This new service is scheduled to be activated September 24, 2024 As part of the new bulk Spectrum contract, Res I residents may upgrade their Spectrum equipment. If you would like to obtain new cable boxes, you may get two DVR: XUMO/STB boxes. You may order new equipment by calling Bulk Tenant Customer Support at (833) 697-7328.

You will be required to return your old equipment to a Spectrum Store (there is one in the La Quinta Cost Co shopping center at 79-785 Highway 111 Suite E103) or you may return it at a UPS store by providing UPS your Spectrum account number.

Because there are presently 1,417 residents who receive the benefit of this bulk cable and internet agreement, we highly recommend that you call the number above on or **after September 24, 2024** to order your new equipment as it is unlikely that the local store will have inventory to support the number of users that the Association has.