



Dear PGA WEST Residential I Association Homeowners,

It is our understanding that many of our resident football fans were disappointed on Sunday, September 13, 2020, when they learned that the RED ZONE is no longer part of the Spectrum Platinum Package.

On Monday morning we contacted our Spectrum Representative, who reminded us that in accordance with the contract, Spectrum has the right to make changes to the programming. Our Rep's exact words: "The NFL Red Zone channel was moved to the Sports Pack tier early this year. This change affected both Bulk TV Platinum and non-bulk Digi Tier 2 residential customers. The Red Zone channel is now available on an individual subscription basis for \$5 a month."

While it was included in the Channel Lineup provided to you with your bulk agreement in December 2019, there was a programming change that occurred early this year. Some Sports Networks were combined into a single tier called "Sports Pack" to address the demands of sports fans. Subscription to the new Sports tier gives access to 12 sports channels including the commercial-free NFL Red Zone channel. Also, the NFL Network on Ch-310 is still available as part of Bulk TV Platinum or non-bulk Digi Tier 2 channels as of today."

While we are sorry that the NFL Red Zone has been removed from the channel lineup, we do want to emphasize that our bulk service agreement provides for a substantially reduced rate. By way of the monthly HOA assessment, Res I owners pay \$47.00 per month for Spectrum video and internet service. This fee is \$150 less than the Spectrum retail rate for our

package. This does not eliminate the frustration over losing a popular channel, but hopefully it eases the impact a bit.

As our Spectrum Representative stated, the Red Zone is available for purchase at the rate of \$5 per month.

For your convenience, attached is a copy of the current Platinum TV Channel Lineup.

Please [click here](#) to view a copy of the latest Platinum TV Channel Line Up.