

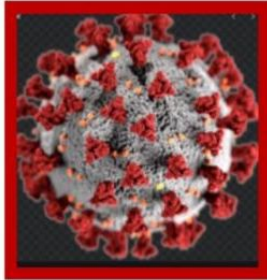


PGA WEST
RESIDENTIAL ASSOCIATION, INC.

The Res 1 News Blast

SPECIAL EDITION

March 2020



THE ENEMY AMONG US

Corona Virus

In these uncertain and somewhat scary times, your HOA would like to dedicate this SPECIAL EDITION of our Res 1 newsletter to give you an insight into how the challenges of this CoronaVirus situation are being handled in our local community.

Our board and management team have been working together in an attempt to follow our state and county guidelines which have been initiated to keep us healthy, and at the same time maintain a safe and beautiful environment.

If we must stay at home, we feel fortunate to able to do so in such a calm and peaceful place with the beauty of nature all around us.

With so many of our sporting and social activities cancelled, here's hoping you are spending some time in thoughtful contemplation of the joy of friends and family and the knowledge we will get through this difficult time and emerge soon with more appreciation of the bounty that surrounds us.

Stay healthy,

Carol Nolte

Chairman of Communications

TOPICS IN THIS ISSUE:

Res 1 Operations-NOT BUSINESS AS USUAL

Virus Protection From Mail and Packages

HOA Meeting Information

FIND Food Bank Collection

Riverside County Emergency Procedures

PGA WEST RESIDENTIAL ASSOCIATION.....BOARD MEMBERS

Jan Van Willigen



Dick Moore

Bob Shipley



Paula Turner

Carol Nolte



Gavin Shutz

Res 1 Operations

NOT BUSINESS AS USUAL

Mike Walker, General Manager

For the past 30 plus years the Boards of Directors and Management of PGA WEST Residential (Res 1) have strived to provide members the best service possible.

When we opened the Customer Service Center on Southern Hills, 22 years ago, the first order of business was to hang a banner in the lobby that states

We Work Hard to Make You Happy

That proclamation continues, even in this troubled era.

Now as the entire world faces a pandemic that threatens us all, the Association must take necessary precautions to protect the members and staff. The Board has made some difficult decisions regarding 'essential services' These decisions include, but are not limited to the following:

- **POOLS:** Our 54 pools will be closed and locked in accord with the Riverside County Health Dept. The pools and spas will continue to be serviced.



- **BURRTEC** will continue regular trash service on Mondays.



- **WEDNESDAY and FRIDAY** garbage pick-ups are temporarily suspended. PLEASE DO NOT LEAVE YOUR TRASH IN THE STREETS OR PLACE THEM IN THE POOL AREAS. THIS IS AGAINST THE ASSOCIATION CC&R'S AND IS SUBJECT TO A FINE.
- **PAINTING of the units** will be on hold until the "Stay at Home" order is lifted.
- **THE OFFICE is closed for walk-in service.** If you need to reach the office during regular hours, you may call 760-771-1234 or email at reply@pgawest.org

- **WORKORDERS:** Only essential orders will be addressed, such as broken water mains, stuck sprinkler valves, slab leaks, roof leaks, common area lighting outages or other Association issues which endanger life or property. Routine work orders will be addressed after the Stay at Home order is lifted.



- **LANDSCAPE** Maintenance service and **STREET SWEEPING** will continue and the 5 Association Lakes will be maintained.



- **PET STATIONS** will be maintained during this time since our dogs' bodily functions continue.

We realize that our homeowners are accustomed to receiving outstanding service and the temporary reduction of some amenities and services is inconvenient. Please know that these actions are for your protection, and we appreciate your understanding.

Please take care and stay safe,

Michael L. Walker, CCAM, PCAM

How Will We Meet?

With the current Covid-19 social prohibitions in place (gatherings less than 10 people, shelter in place, social distancing etc.), a question arises:

How we will be able to conduct homeowner business?

Obviously, physical meetings are not possible, so in the interests of promoting open and transparent dialog with our homeowners, we have prepared a contingency plan to move our meetings online.....**Are you ready to step into this new age?**

In the event we need to have a public meeting, homeowners will have the ability to attend on-line via audio conference or video conference or both. Meeting notices will be sent out as usual, prior to the meeting day, and will include information on how to attend. The meeting format itself will not change - for example, we will have the interactive open session just like an in-person meeting.

§ To attend by audio conference, you will be asked to simply dial a telephone number and enter in a meeting event number.

§ To attend by video you will need to download and install the **Zoom app**. The app is available for all media platforms and is very easy to install. Once installed, you simply click on the link in the meeting notice (or type it in to the app) and you will be entered into the conference.



Our priority here is to keep you and our staff as safe as possible - while respecting the local, state and federal directives currently in force. We realize these steps are not ideal, and apologize for the additional complexity, however they are necessary in these extraordinary times.

Also, note these measures are only temporary: we will be resuming the traditional meeting format as soon as we can.

Keep safe and stay healthy!

From Gavin, your resident GEEK

RIVERSIDE COUNTY CLARIFIES WHAT IS OPEN AND CLOSED

To find decisions that Riverside County has made concerning the current situation, click on the link below, or copy it into your browser.

<https://kesq.com/news/coronavirus/2020/03/24/riverside-county-further-clarifies-what-is-open-closed-in-new-qa/>

COPY THIS LINK ONTO YOUR BROWSER and it will take you to a Riverside County website clarifying what is open and closed in Riverside County. At the end of the article, you will find many interesting questions answered by Riverside County officials. There is a sentence that says **Click here**. When you do,

IS YOUR MAIL SAFE?

New studies have shown the Corona virus can live on surfaces up to 17 days, though some experts believe it lasts only 3 days. In any case the virus may be carried on mail you receive and packages delivered to you. Following is a list of some available products known to kill the virus on surfaces:

- CLOROX MULTI SURFACE CLEANER
- CLOROX DISINFECTING WIPES
- CLOROX DISINFECTING SPRAY
- LYSOL DISINFECTANT MAX COVER MIST
- LYSOL MULT SURFACE CLEANER
- PURELL PROFESSIONAL SURFACE DISINFECTANT WIPES
- SANI-PRIME GERMICIDAL SPRAY



Following are suggestions to protect yourself from deliveries to your home...

These steps may seem extreme, but an ounce of prevention is worth a pound of cure. If you go over-the-top in protecting yourself and nothing happens, you might feel like you wasted your time. But if you don't take the extra steps and wind up sick, you'll be kicking yourself for not doing enough.

1. Put on gloves. Use gloves any time you handle anything from outside your home.
2. Wipe everything down with a disinfecting wipe. Not all wipes are created equal, so you'll want to make sure you're using chemicals proven to kill the virus.
3. Open the package and discard the box. Wipe down the item with disinfectant and put it in a safe area like a patio or balcony and let it sit for 1-3 days. Even if trace amounts of the virus still exist, they'll be small enough in number that they won't be a threat.
 - a) If your item is perishable, disinfect the container and put it in the refrigerator immediately. Try to isolate it from other items in your fridge, wait 1-3 days, then wipe it down again before opening.
 - b) If the item is a meal or something you need to eat immediately, sanitize the container it came in and use clean kitchen utensils to transfer the food to a clean plate or bowl. Discard the container immediately.
4. WASH YOUR HANDS. Once you're done with handling the item, keep your hands clean and prevent the further spread of germs within your home

PLANNING TO REMODEL YOUR HOME?

The Architectural Review Committee wants you to know that it is still operational and is processing both existing and new Architectural Variance applications during this "Stay at Home" order. Since the HOA office is closed at this time, we will be utilizing faxes, scanning, emails and pictures of project material samples in lieu of making physical deliveries to the office.



Please remember, *if you are thinking about new construction, or modifying, altering, or adding to existing structures you must complete and submit an Architectural and/or Landscape Variance Request. Please note, you must gain Architectural Committee approval prior to proceeding with your project.*

If you have a need for the Architectural Committee's services, please call Barbara Van Fleet (760-771-1234 ext 11) to obtain an [Architectural/Landscape Variance Request Application](#) to initiate the process.

You can also find Res 1's Covenants, Conditions and Restrictions document which addresses rules governing architectural changes. Go to pgawest.org and click on ARCHITECTURAL AND LANDSCAPE VARIANCE. You will find a complete review of the process. (Article VIII ARCHITECTURAL CONTROL - Page 20)

By: Steve Herthel, Architectural Committee Co-Chairman



F.I.N.D.

FOOD IN NEED OF DISTRIBUTION
(supports the entire Coachella Valley)

The Corona Virus has changed how we face each day and the precautions we should all be taking. Luckily, we can look in our refrigerators and find food that will supply us for another day. Unfortunately, too many of our valley neighbors don't have that luxury.

Before the virus, missions and food pantries who receive the majority of their food from FIND fed over 90,000 "food insecure" people each month. Because of this pandemic, the number of families in need has quadrupled in these past weeks.

You can help alleviate this problem by going to the website FINDFOODBANK.ORG and explore the many ways you can donate. For those who wish to help by actually giving dry, shelf-stable food items, you may drop these off right in our neighborhood. Carol Peyton and Tony Laperuto (long-time FIND volunteers) will collect your donations at their home:

[55-378 Firestone, on the Palmer side of PGA WEST](#)

There is a collection receptacle on the driveway in front of the garage door.

Our emphasis is high-protein items (peanut butter, tuna, canned chicken, soups and beans) with date codes no older than October, 2019. Pasta, rice and canned fruits and vegetables are also good choices.

Thank you for your interest, and please be vigilant caring for yourself and loved ones. Wash your hands often, shelter in your home and practice social distancing.

We will end with a bit of humor.....please do not hoard supplies....

It was a quiet Monday morning, September 2053 when John awoke with a need to go to the bathroom.

To John this wasn't just any ordinary day!

This was the day he would open the last package of toilet paper his parents bought in the year 2020.



The **Res I NEWS BLAST** is compiled and edited by **Carol Nolte and Paula Turner**

If you have something you would like published in the next newsletter that you feel would be of interest to **all** homeowners, please submit your request to one of us.

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